

Service Request Form

M&M RV Electronics
205 N. Main St.
Ohio City, OH 45874
419-965-2662 or 419-965-3014
mmrvelectronics@yahoo.com

Customer or Company Name:

Shipping Address(including city/state/zip)

Email Address:

Best Contact Phone#

Alternate Contact#

Part(s) to be Repaired:

Problem Experienced:

Repair Process Procedure

After an item is received for repair, there will be a 7-10 business day lead time (unless otherwise noted) before we start to repair it. Please note there is a \$95 diagnostic fee for all repairs (unless otherwise directed by one of the technicians) in addition to the cost of the repair itself. By signing this form, you are acknowledging that you received and agreed to a quote from M&M RV Electronics for your repair. Parts are repaired in the order they are received. We will contact you once the repair is completed. Billing information for the cost of repair and return shipping will be collected at that time as well. Your part will be shipped back to you after billing has been completed. If we have been unable to collect payment after attempting to contact you for 10 business days, the part will be considered abandoned and become property of M&M RV electronics. ***IMPORTANT* Please be sure you speak with someone at M&M to assure you send in everything needed.**

THANK YOU FOR CHOOSING M&M!

Signature:

Date:

By signing, I have read and agree to all the above information.